

BOOKING TERMS AND CONDITIONS – PLEASE READ

Contract of Hire

The hiring contract shall be between Clients and the Owners of the property. They shall be deemed to be made subject to these Conditions of Hire. The contract of Hire is not effective until the client receives a written / email confirmation of booking.

General

No more than six (6) people are permitted to stay at the apartment during the rental period. One member of the party must be aged 21 years or over. The person filling out the booking form and paying the initial down payment must be a member of the party occupying the apartment. The apartment will be available from **16:00pm** on the day of arrival and must be vacated by **11.00am** on the day of departure. No smoking is allowed inside the apartment and pets are not permitted in the apartment.

A member of the Management Company will meet the party at the apartment to hand over keys and give information concerning the apartment.

Initial Down Payment

Bookings will be confirmed upon receipt of the required deposit payment of a **20%** of the hire cost (non-refundable) and the signed booking form. However, if the booking is made within one month of the holiday commencement date the full amount of rental and security deposit will be required on booking.

Security Deposit

A refundable deposit of **£100.00** is required, to be paid four weeks prior to rental date. This is to be held as security against return of keys, inventory damage, excess cleaning costs, where applicable, etc. This deposit will be returned to the client within two weeks, subject to a satisfactory inspection by the management company.

Balance Payment

The balance of hire will be due **four weeks** before the holiday commencement date. The owner reserves the right to cancel a holiday where full payment has not been received four weeks prior to the holiday commencement date. Bookings made within four weeks of departure require **full** pre-payment.

Confirmation of Booking

Once a confirmation has been issued the hirer is responsible for the total price of the property rental as shown on the confirmation. Signing of the booking form constitutes acceptance of these terms and conditions by the client.

Cancellations

Should you have to cancel the booking please contact the owner immediately by phone followed by written or email confirmation. If this occurs the owner reserves the right to retain rental payments as follows:

Less than 4 weeks notice - 100% of the total rental charge

If the security deposit has already been paid, this will be refunded back to you. In the event that we are forced to cancel your booking due to events outside our control, we reserve the right to cancel the booking at any time and will only be liable to refund monies already paid by you.

Provided the owner receives written notice of cancellation not less than four weeks before the holiday commencement date, the hirers will not be required to pay the full balance, the amount of the deposit however, will be forfeit.

Liability

The property owners cannot accept any liability whatsoever for any injury sustained by guests or any other visitors to the home or swimming pool or for any loss for damage, howsoever caused, to any property brought to the premises. All information concerning the property is checked to ensure the accuracy of descriptions. However, we are not always able to control all of the components of the facility and it is possible that an advertised facility may be withdrawn or changed due to circumstances beyond our control and for which we cannot accept liability. It is expressly agreed upon that hirer will hold harmless the owners for any accident, injury or distress, financial claim or claims of any sort that may result from any such accident, injury or distress and/or any other person however so caused or incurred.

Client Responsibilities

The client is responsible for the property, and is expected to take all responsible care of it. All equipment, utensils etc. must be left clean and tidy at the end of the period. A charge may be incurred should excessive cleaning be required after your departure. This may be deducted from the security deposit.

Safety

Please observe the safety rules listed in the information book and please ensure that children are supervised in the pool area at all times.

Damage

All damages and breakages are the responsibility of the client, and their costs shall be refundable on demand. Where the amount concerned is less than £100 it may be deducted from the security deposit.

Amendments

If after booking you decide to alter any details we will do our utmost to make the requested change provided that we are informed at least eight weeks prior to arrival. Alterations requested within 4 weeks of arrival may have to be treated as a cancellation.

Changes or Cancellation by Owners

Whenever possible all changes will be advised to you without delay. Should circumstances beyond our control require us to cancel a booking we will, where possible make alternative arrangements. Should these prove unacceptable, and once instructions have been received in writing from you, you will receive a refund of all monies paid, to the owners, with respect to the hire of the apartment, but excluding any other monies expended.

Force Majeure

We accept no responsibility for and shall not be liable in respect of loss or damage or changes caused by force majeure events (e.g. strikes, fire, flood, closure of airports, weather conditions) or any other event beyond our control.

Insurance

The client is strongly advised to take out adequate insurance cover. NEVER TRAVEL WITHOUT INSURANCE. We are not responsible for any deaths, injuries, illness or loss or damage to property including motor vehicles or to that of any guest however caused.

Conditions of Carriage

These booking conditions are subject to the conditions of carriage of your road, rail, airlines or sea carrier when you travel with them to or from your holiday destination and these contain certain conditions which limit or exclude liability.

Management Company

The local Management Company looking after the apartment is:

Markus Brall, Director Golf and Beach Holidays Ltd

Tel.: UK 08000431139

Tel.: Spain 0034 607159444 Our local management company is available 24 hours; 7 days per week for anything that you may require during your stay.

Reasonable access to the apartment must be granted to the owners or Management Company to carry out any essential maintenance during your stay.